



RPI Consultants

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FOR IMMEDIATE RELEASE

RPI Consultants Onboards Cailen Myers as Senior OnBase Consultant

RPI Consultants has hired long-time OnBase system administrator and healthcare technology thought leader Cailen Myers as a Senior Consultant to further strengthen enterprise content and business process automation services for Hyland customers.

Baltimore, Maryland // Tuesday, November 19, 2019 // <https://www.rpic.com> – RPI Consultants announced today they have hired Cailen Myers as a Senior Consultant for its Content & Process Automation practice, which is responsible for delivering professional services related to Hyland and Kofax products. In her new role, Myers will be supporting projects related to the implementation, support, and maintenance of OnBase by Hyland – an industry-leading enterprise content services platform.

Myers joins RPI Consultants from The MetroHealth System in Cleveland, Ohio, where she worked for almost 12 years, most recently as a Senior Systems Analyst for MetroHealth's OnBase implementation. In this role, Myers was responsible for a team of Systems Analysts that worked exclusively on administrating and supporting OnBase solutions across the health system. "MetroHealth is an incredible organization and I'm grateful for all the opportunities I was given to expand my OnBase knowledge and lead important integration projects with other enterprise systems like Epic and Infor [Lawson]," says Myers.

Under her leadership, MetroHealth was asked to be a Hyland Beta Partner which gave them early access to new Hyland products and solutions, including Hyland's initial Vendor Neutral Archive (VNA) and Content Connect (formerly OnBase Mackinac). Myers also serves on Hyland's Healthcare Board, a group of Hyland employees and OnBase customers that provides thought leadership to Hyland's healthcare customer base. In this role, Hyland has asked Myers to give multiple presentations at events like CommunityLIVE and lead new and prospective client reference calls. "I love being part of this group and helping facilitate best practices across OnBase customers," says Myers, "and I'm excited to now represent RPI in this capacity."

Despite her concentration and specialization in the healthcare industry, Myers describes herself as deeply passionate about helping all organizations find new ways to use OnBase that create meaningful value. She explains, "it was an incredibly hard decision to leave MetroHealth, but ultimately, I feel like RPI gives me the opportunity make a greater impact for all OnBase customers." Myers says she's looking forward to continuing her work on Hyland's Healthcare Board and working with RPI's many healthcare customers, but she's also excited to expand into areas like public works and government, finance, and commercial services.



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RPI Consultants has been an Infor (formerly Lawson) partner for nearly 20 years and is one of the largest professional services providers in that space. Almost 10 years ago, RPI Consultants expanded its services to include content and process automation software, such as Perceptive Content (formerly ImageNow) and eventually OnBase and Kofax products. "Cailen is an ideal consultant for us." explains RPI's Manager for Solution Delivery, John Marney. "She brings deep OnBase product expertise to the team, but she also has a lot of experience integrating content with enterprise systems like Epic and Infor."

During the next few weeks, Myers will be reviewing current OnBase projects and meeting OnBase customers, as well as supporting new OnBase sales opportunities and marketing initiatives. Beginning in January, RPI Consultants plans to feature Myers in monthly webinars on topics related to OnBase, technology in healthcare, and enterprise software integrations. She is available immediately to begin working with clients.

ABOUT RPI CONSULTANTS

RPI Consultants is a privately held professional services organization that specializes in enterprise technology products and solutions for Infor, Kofax, and Hyland customers. RPI Consultants has over 120 full-time employees and is based out of Baltimore, Maryland, with additional offices in Tampa, FL, Kansas City, MO, and Scottsdale, AZ, and remote employees across 40 states. For more information, visit www.rpic.com.

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