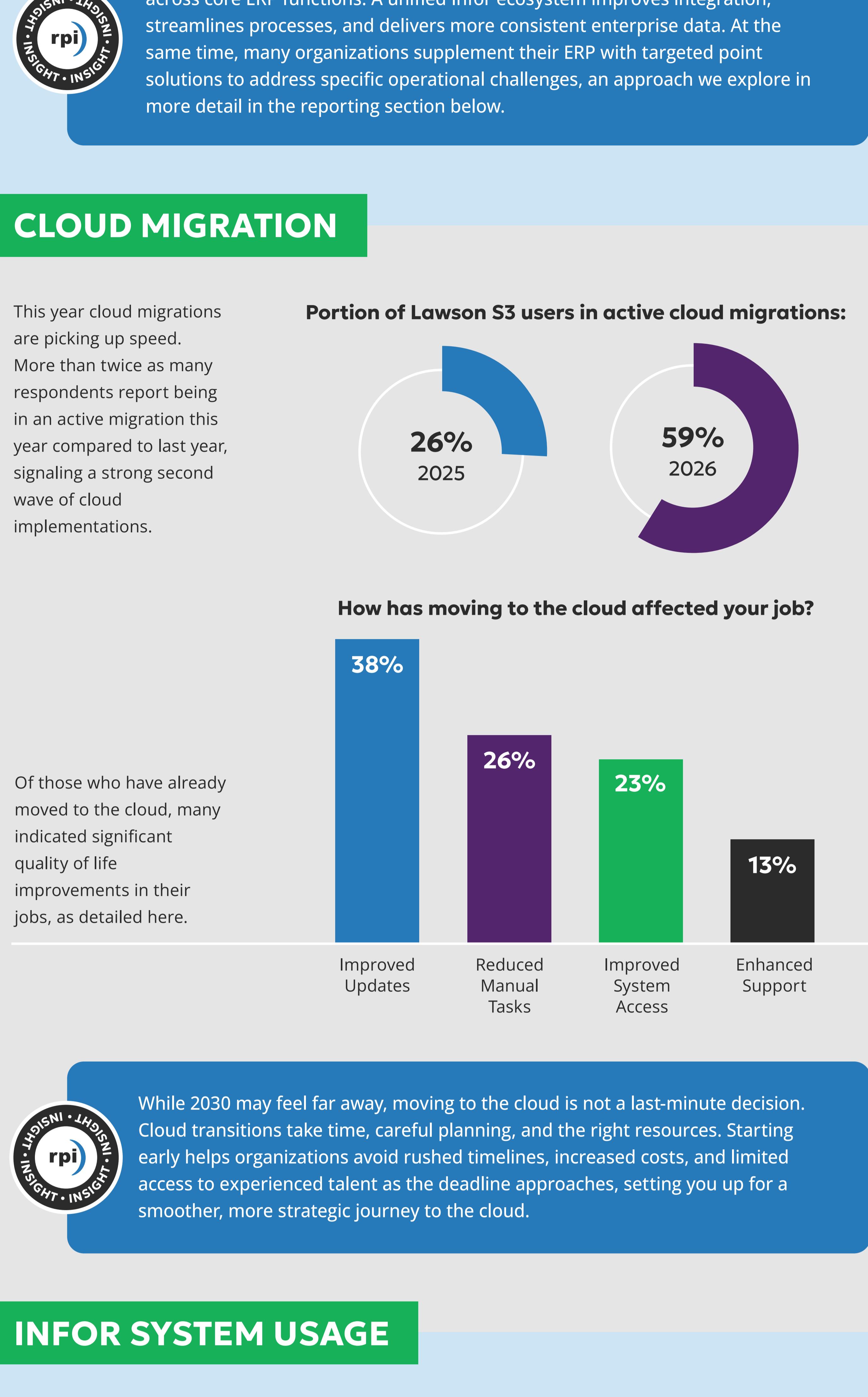


STATE OF THE INFOR COMMUNITY SURVEY

KEY FINDINGS & TAKEAWAYS

Our third annual *State of the Infor Community Survey* breaks new ground on critical insights shaping the Infor services sector. Read on to find out our top findings from this year's survey respondents throughout the Infor ecosystem.

ERP TECH STACK

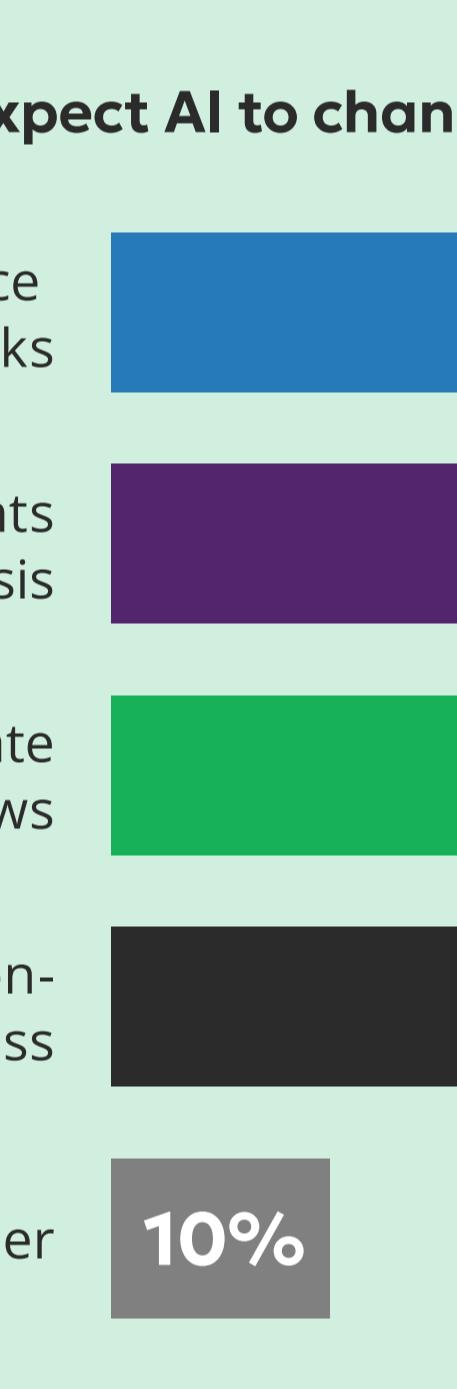


Respondents' system choices underscore the benefits of using Infor products across core ERP functions. A unified Infor ecosystem improves integration, streamlines processes, and delivers more consistent enterprise data. At the same time, many organizations supplement their ERP with targeted point solutions to address specific operational challenges, an approach we explore in more detail in the reporting section below.

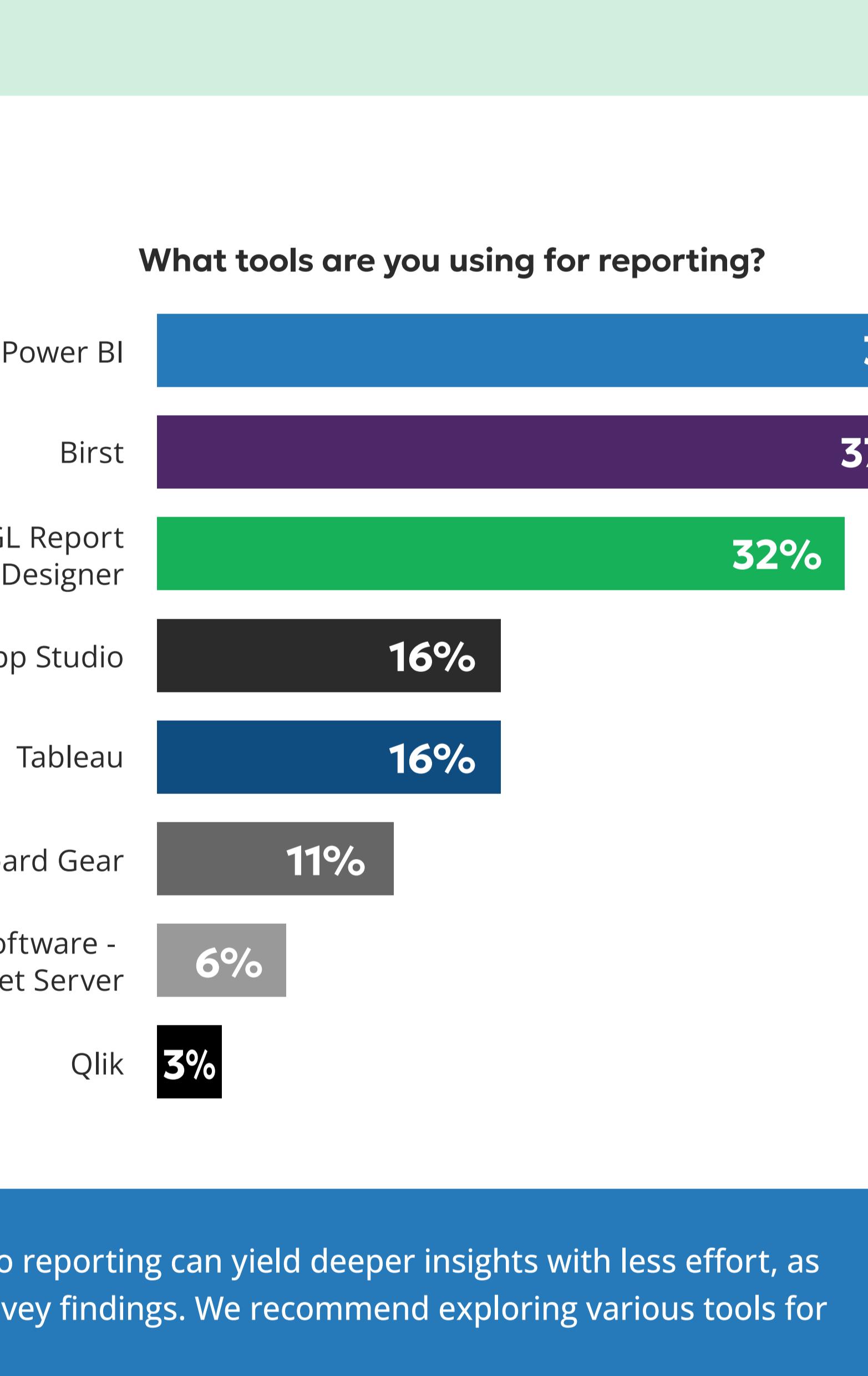
CLOUD MIGRATION

This year cloud migrations are picking up speed. More than twice as many respondents report being in an active migration this year compared to last year, signaling a strong second wave of cloud implementations.

Portion of Lawson S3 users in active cloud migrations:



How has moving to the cloud affected your job?



While 2030 may feel far away, moving to the cloud is not a last-minute decision. Cloud transitions take time, careful planning, and the right resources. Starting early helps organizations avoid rushed timelines, increased costs, and limited access to experienced talent as the deadline approaches, setting you up for a smoother, more strategic journey to the cloud.

INFOR SYSTEM USAGE

Infor users are focused on deepening and optimizing what they already have. Most respondents prioritize expanding delivered functionality and refining configurations to get more value out of their existing CloudSuite investments.

What areas of your roadmap are most important over the next 1-3 years?



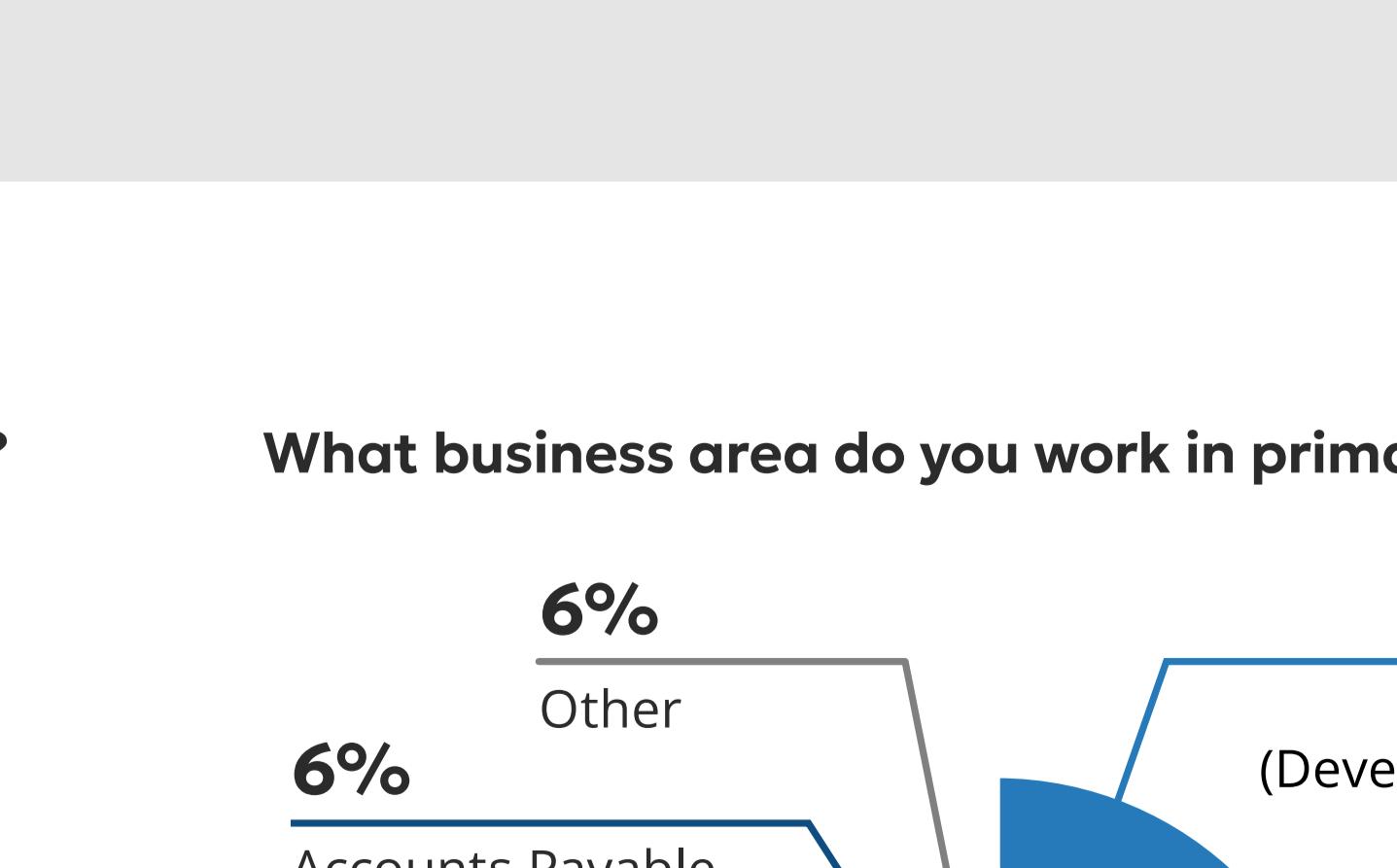
Here at RPI we believe ERP is a continuous improvement journey. Cloud software is a significant investment and as such warrants a balance between making the most of what you have and incorporating new functionality where it makes sense to. To learn more about these "Day 2" initiatives, check out our webinar:

www.rpic.com/webinars/thriving-in-the-first-year-after-go-live

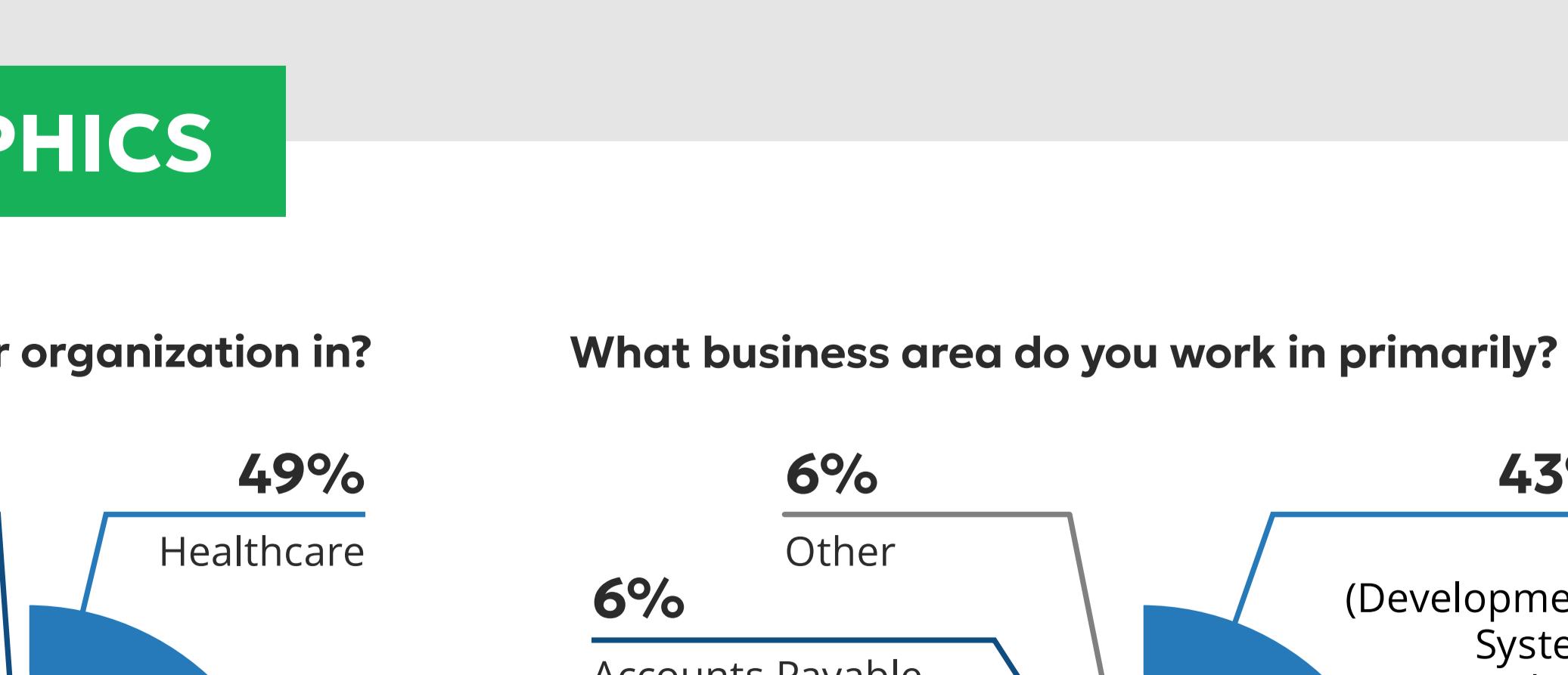
AI ADOPTION

One of the most significant developments in this year's survey involves AI. Our findings indicate that AI usage has more than doubled year-over-year.

Do you currently use AI as part of your job?



How do you expect AI to change your ERP usage going forward?



Infor Velocity Suite brings together several AI applications, including Process Mining and RPA. To learn more about the solution and its various use cases, check out Richard Leigh Stout on RPI Tech Connect:

www.rpic.com/podcasts/infor-velocity-suite-up-close-personal

REPORTING

Reporting has been a cornerstone in our survey every year, revealing the most significant development yet.

A staggering 81% of users

than one reporting tool to

address business needs.

Interestingly, using multiple

reporting tools indicated

greater satisfaction with

reporting, showing that

flexibility with reporting

tools is critical.

What tools are you using for reporting?



A diverse approach to reporting can yield deeper insights with less effort, as evidenced by our survey findings. We recommend exploring various tools for different use cases:

www.rpic.com/infor/analytics

TESTING

Moving to the cloud has many benefits, including bi-annual releases that provide upgrades to the system. But with releases comes new functionality and the need for testing.

How does your team typically handle testing for bi-annual CUs?

Our test management solution, Dokimi, includes over 3,000 pre-built scripts and gives users the opportunity to trial new functionality before pushing it into a production environment. It's a great way to automate manual test scripts, build enthusiasm for change, and train users. Learn more about it here:

www.rpic.com/test-management

EVENTS

I would like to see the Infor community host more:

You asked. We answered. Hands-on training is a great way to level up users' confidence with Infor CloudSuite applications. Check out our 2026 bootcamps at the link:

www.rpic.com/events

DEMOGRAPHICS

What industry is your organization in?

What business area do you work in primarily?

YOUR INFOR PARTNER FOR SOFTWARE SERVICES & SOLUTIONS

Have a question about something above or need help with your ERP? Contact us to find out how we can help you with your digital transformation.

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