



Whether attempting to beat a personal best or finding the ideal technical solution, Stephen is always striving to improve!



RPI Senior Developer

# Stephen Donnell

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Stephen understands that anyone wanting to excel at their craft, or be the best in their field, must adopt a mindset of always striving for perfection. This mindset is second nature, whether he's competing in a video game or pushing to discover the best solution to a client's work process challenge. "It doesn't matter what I'm doing," he says, "I'm always trying to achieve something better than the last time."

## Pushing Himself to Excel for His Clients

It's exactly this mindset that makes Stephen a perfect fit for RPI Consultants Imaging Strategy & Technical Services team. "I really enjoy problem solving for our clients," he says. "My goal is to approach client issues with an aim to ultimately make their jobs easier, more efficient and less error-prone. I'm striving to find not just good solutions, but the best solutions for our clients." Stephen has a broad background in Accounts Payable, but also experience in the fields of Human Resources and Higher Education.

## Background and Experiences

Stephen graduated from Missouri State University with a Bachelor's of Science in Finance, and then a Master's of Science in Finance from the University of Missouri, Kansas City. Shortly after graduating, Stephen was hired by Lexmark and started working with Perceptive Content and Intelligent Capture. He then transitioned into a "Capture & Content" consultant role, which allowed him to develop extensive knowledge and understanding of software solutions and how to customize them for appreciative clients.

## Downtime Pursuits

Stephen relaxes by getting together with close friends for gaming. Amongst his friends, he is well known for his competitive spirit. "I love competing," says Stephen, "but most of my enjoyment comes from hanging out with good people."

### Product Knowledge

Perceptive / ImageNow  
OnBase by Hyland  
Brainware by Hyland  
Kofax KTM / KTA / Capture

### Skills & Competencies

Technical Installs  
Software Upgrades  
Solution & Workflow Design  
Troubleshooting & Support

### Solutions & Industries

Financial Services  
Accounts Payable  
Higher Education  
Healthcare  
Manufacturing  
Government

