



For this born problem solver,
finding creative solutions for
his clients is the greatest rush!



RPI Senior Solutions Architect

Pitts Pichetsurnthorn

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If you want to know what makes Pitts Pichetsurnthorn tick, if you want to see him truly in his element, simply throw a problem in his lap and ask him for a little help. Especially when it involves new and creative ways to use technology. "I'm a problem solver at heart," explains Pitts, "I love rolling up my sleeves, doing the right amount of research, and then using technology to creativity find the ideal solution."

The Master Problem Solver

It is exactly this trait that Pitts' clients appreciate the most. As a Senior Solutions Architect, and our resident expert on healthcare specific solutions, Pitts relishes working with new and existing clients. He prefers onsite design and discovery meetings in order to gain a better understanding of process and pain points. Then the magic happens! Like a true veteran, he turns complete focus towards the discovered issues and pitfalls and magically finds ways to reduce turnaround time and simplify back-end workflows.

Programming a New ImageNow Web Interface

After graduating with a Bachelor of Science in Neurobiology and Chemistry from the University of Kansas, Pitts joined Lexmark Enterprise Software and gained valuable experience working with its largest healthcare clients. "It was a perfect fit for me, and I was happy to bring that experience to RPI," explains Pitts, "I love the culture here and I get to work with the most talented people." Pitts has tremendous experience working with Epic, Allscripts, MEDITECH, eClinicalWorks, and PointClickCare clinical systems.

Pastime and Hobbies

Pitts' hobbies include hiking and tennis, and what does he do to relax when he's not at working solving major problems? You guessed it, he's at home solving problems! "I'm really into home automation," he says, "linking disparate systems to automate routine tasks is literally my favorite pastime!"

Product Knowledge

Perceptive / ImageNow
OnBase by Hyland
Brainware by Hyland
Kofax KTM / KTA / Capture

Skills & Competencies

Technical Installs
Software Upgrades
Solution & Workflow Design
Troubleshooting & Support

Solutions & Industries

Financial Services
Accounts Payable
Higher Education
Healthcare
Manufacturing
Government