



A dedicated professional, Mike knows that success is in the details. You can be sure that's where his focus will be!



RPI Senior Consultant

Mike Madsen

rpi@rpic.com

Details, Details, Details! They are the key to success in any endeavor. Paying attention to the little things is what separates the experts from the amateurs. It's what makes the great artists and inventors worthy of our adulation. "When I work with an RPI client," says Mike Madsen, Senior Consultant, "I agonize over the details. I make sure everything is in the right place and that nothing is over looked." And it makes a difference!

Making People's Lives Easier

What Mike loves most about his work is doing the due diligence to really understand his clients' goals and systems - and what they need and want to accomplish. "I like assisting users in uncovering process flaws that we can fix, and helping find ways to improve the business with process improvements." Mike explains. "I work to ensure they are utilizing technology to their fullest extent to gain maximum process efficiency." For Mike, this is the most rewarding part of his work - helping people streamline work and life.

Background and Experiences

Before joining RPI Consultants, Mike gained invaluable experience from his time at Lexmark Enterprise Software by helping clients design and implement Perceptive Content solutions. Mike gained great experience integrating with Oracle, PeopleSoft, and Lawson, with a very strong focus on Accounts Payable in the healthcare and pharmaceutical industries. "No matter where I worked," Mike says, "I focused on the details, carefully listened to the client, and always under-promised and over-delivered."

Downtime Pursuits

When Mike isn't consulting with client to find new ways to streamline back office systems, he enjoys spending time with his wife, Kelley. Their favorite thing to do is walk their two dogs, Tuesday and Chappy. Mike also enjoys building and painting miniature models. "I like how it requires complete focus, that's when I'm in my element," Mike explains.

Product Knowledge

Perceptive / ImageNow
OnBase by Hyland
Brainware by Hyland
Kofax KTM / KTA / Capture

Skills & Competencies

Technical Installs
Software Upgrades
Solution & Workflow Design
Troubleshooting & Support

Solutions & Industries

Financial Services
Accounts Payable
Higher Education
Healthcare
Manufacturing
Government