



Chad uses his extensive knowledge and developer skills to liberate employees from the chains of "clerk work."



RPI Manager of Solution Engineering

Chad Tucker

Ask Chad Tucker how his role positively impacts the clients he works with and his answer won't be swimming in technical terms or geek-speak. "My most important function is to improve back-office automation of clients' software so their employees can focus on providing value-added activities for customers, rather than being bogged down with tedious clerk work," Chad explains.

A Perfect Fit and Purpose

"Joining RPI was a great career milestone in my life," says Chad. "Here, I am able to apply my knowledge and expertise to help many businesses, organizations, and other service providers solve their technology problems and become more efficient and productive." That is obviously what is so important to Chad, and it comes from real-life experience. Before joining RPI Consultants, Chad was a Perceptive Content and Lawson system administrator for a large healthcare system in North Carolina.

Background and Experiences

Education and learning has always been important to Chad. He holds a bachelor's degree in Information Technology and Security Management, and went on to get a Master's degree in Computer Information Systems and Leadership from Boston University. In addition, Chad holds a Graduate Certificate in Project Management and one in Information Security. Chad is also an expert in Perceptive Content, Lawson (AP, GL), SQL Server, Oracle, MS SharePoint and Cognos Reportnet, among others.

Recharging / Refocusing

Chad likes to recharge and refocus by spending time with his four-year-old daughter, Evelyn. He also plays video games, reads novels, and spends time outdoors fishing and hiking. "I also like gardening," says Chad, "it teaches me patience and reminds me how timely care and attention yield bountiful results." A great lesson in life and work!

Product Knowledge

Perceptive / ImageNow
OnBase by Hyland
Brainware by Hyland
Kofax KTM / KTA / Capture

Skills & Competencies

Technical Installs
Software Upgrades
Solution & Workflow Design
Troubleshooting & Support

Solutions & Industries

Financial Services
Accounts Payable
Higher Education
Healthcare
Manufacturing
Government